

# 2023 | NBN Co Sustainability Reporting Index



NBN Co's sustainability disclosures are guided by recognised global sustainability reporting frameworks and standards such as the Global Reporting Initiative (GRI) Standards, Task Force on Climate-related Financial Disclosures (TCFD), and Sustainability Accounting Standards Board (SASB) Telecommunications Services Sustainability Accounting Standard.

This index provides a guide on where to find information on NBN Co's sustainability disclosures, including material sustainability topics, in the Company's 2023 Annual Report or other publicly available documents on the NBN Co website, as related to the GRI Standards, SASB Telecommunications Services Sustainability Accounting Standard reporting disclosures and TCFD recommendations. How NBN Co's actions map to relevant UN SDG targets is also included.

This is the third year that NBN Co has referenced GRI Standards and outlined how the SASB Telecommunications Services Sustainability Accounting Standard has been applied in reporting. As part of the Company's approach to maturing sustainability disclosures, NBN Co will evolve future reporting where appropriate.

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First published: 14 September 2023

All URLs accurate as at 14 September 2023.

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# GRI Standards 2021

Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location and details	Page reference
<b>GRI 2: General Disclosures 2021</b>			
2-1 Organisational details		2023 Annual report	Other information - Corporate information - p.90 About this report - p.141 About NBN Co - p.3
2-2 Entities included in the organisation's sustainability reporting		2023 Annual Report 2023 Sustainability Data Book	About this report - Annual Report and Integrated Reporting 2023 Sustainability Data Book - Appendix A Calculation methodology
2-3 Reporting period, frequency and contact point		2023 Annual Report	About this report - Annual Report and Legal Notice
2-4 Restatements of information		2023 Annual Report 2023 Sustainability Data Book	Protected Environment - Climate change mitigation key indicators - p.61 2023 Sustainability Data Book - Appendix A Calculation methodology
2-5 External assurance		2023 Annual Report	Corporate Governance Statement - External audit - p.130 Independent auditor's report - pp.193-201 Independent assurance report on selected non-financial (sustainability) metrics - pp.197-201
2-6 Activities, value chain and other business relationships		2023 Annual Report 2022 Modern Slavery Statement	About NBN Co - p.3 How we create value - p.14-15 Company strategy - pp.16-17 Customer experience, partnerships and connected communities - Working with industry - pp.38-39 Customer experience, partnerships and connected communities - Managing Environmental, Social and Governance (ESG) risks in NBN Co's supply chain - p.46 Financial Report - Our significant contractual arrangements and commitments - pp.169-170 About NBN Co - Structure, supply chain and operations - pp.4-7
2-7 Employees	2-7 (a) (b) (i) (ii)	2023 Annual Report	Regulatory Report - Workforce statistics - pp.210-211
2-8 Workers who are not employees	2-8 (a)	2022 Modern Slavery Statement	About NBN Co - Structure, supply chain and operations - p.6
2-9 Governance structure and composition	2-9 (a) (b) (c) (i) (ii) (iii) (iv) (v) (vii)	2023 Annual Report	Our Sustainability Approach - Governing the Sustainability Approach - p.18 Board of Directors - pp.80-85 Corporate Governance Statement - pp.113-125

**GRI Context Index**

NBN Co has reported the information cited in this GRI content index for the period 1 July 2022 to 30 June 2023 with reference to the GRI Standards.

GRI 1: Foundation 2021



Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location and details	Page reference
<b>GRI 2: General Disclosures 2021 (cont'd)</b>			
2-10 Nomination and selection of the highest governance body	2-10 (a)	2023 Annual Report	Corporate Governance Statement - p.117
2-11 Chair of the highest governance body		2023 Annual Report	Corporate Governance Statement - p.119
2-12 Role of the highest governance body in overseeing the management of impacts	2-12 (a)	2023 Annual Report NBN Co Board Charter	Our Sustainability Approach - Governing the Sustainability Approach - p.18 Corporate Governance Statement - pp.115-116
2-13 Delegation of responsibility for managing impacts		2023 Annual Report	Our Sustainability Approach - Governing the Sustainability Approach - p.18 Corporate Governance Statement - The role and responsibilities of the NBN Co Board - p.115
2-14 Role of the highest governance body in sustainability reporting		2023 Annual Report	Corporate Governance Statement - The role and responsibilities of the NBN Co Board - p.115
2-15 Conflicts of interest	2-15 (a)	2023 Annual Report	Corporate Governance Statement - Independence of Directors - pp.125-126
2-16 Communication of critical concerns	2-16 (a)	2023 Annual Report	Corporate Governance Statement - Whistleblower Protection - p.128
2-22 Statement on sustainable development strategy		2023 Annual Report	Chair and Chief Executive Officer's message - pp.6-11 Our Sustainability Approach - pp.18-21
2-28 Membership associations		Member of RE100	
2-29 Approach to stakeholder engagement		2023 Annual Report	NBN Co Material Business Risks - Stakeholder trust and social license - p.77 NBN Co stakeholders include employees, Retail Service Providers, customers, local communities, suppliers, government, regulators, industry groups and investors. Discussion on engagement with stakeholders is throughout the Directors' Report - pp.22-79.

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GRI 1: Foundation 2021



Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location and details	Page reference
<b>GRI 3: Material Topics 2021</b>			
3-1 Process to determine material topics	3-1 (a) (i)	2023 Annual Report 2022 Annual Report	Our Sustainability Approach - Informing our Sustainability Approach - p.18 The 2022 Annual Report includes further details on NBN Co's materiality assessment approach including stakeholders engagement, and prioritisation for inclusion in Value Creation Model and Sustainability Approach.
3-2 List of material topics		2023 Annual Report 2022 Annual Report	Our Sustainability Approach - includes environmental, social and governance themes - p.18  Social focus areas include - Digital inclusion, Decent, healthy and safe work, Diversity, equity and inclusion, and First Nations' People reconciliation. Environment focus areas include Climate mitigation, Climate adaptation, Environmental protection and Circularity and waste. Governance levers include - Sustainability governance, Sustainable finance, Culture and capability, Collaborative partnerships. These represent NBN Co categories of sustainability material topics. Prior year material topics are included in the 2022 Annual Report.
3-3 Management of material topics	Digital inclusion - 3-3 c, d (iii), f  Decent, healthy and safe work - 3-3 c, d, e (ii)  Diversity, equity and inclusion - c, d, e (ii, iii)  First Nations peoples reconciliation - c, d, e  Climate adaptation - b, c, d  Climate mitigation - c, d, e (ii,iii)  Environmental protection - c, d, e (ii, iii)  Circularity and waste - d, e (i,ii,iii)  Sustainability governance - d  Collaborative partnerships - d  Sustainable finance - d, e	2023 Corporate Plan -    2023 Annual Report NBN Co Reconciliation Action Plan  2023 Sustainability Bond Report	NBN Co's Sustainability Sub-Committee of its Executive Committee oversees the implementation of the Sustainability Approach and Sustainability Program of Work. The Sustainability Approach includes Environmental, Social and Governance (ESG) themes - with social and environmental focus areas and governance levers. These focus areas and levers are how NBN Co has grouped material ESG topics.  The Sustainability Sub-Committee reports to the Board regularly. The role of the Board is to oversee and monitor the effectiveness of NBN Co's Sustainability Governance Framework, strategy and associated actions; management of material social and environmental risks, issues and opportunities and associated non-financial (sustainability) reporting and disclosure requirements.  The FY23/24 Sustainability Program of Work supports NBN Co in meeting its ESG objectives through key initiatives. These key initiatives are outlined NBN Co 2023 Corporate Plan - p.7. Progress is monitored by the Sustainability Sub-Committee of ExCo. FY23 outcomes are included in the NBN Co 2023 Annual Report pp.19-20.  Page references for each topic are as follows: -Digital inclusion - p.40 -Decent, healthy and safe work - pp.46-47; 53-55 -Diversity, equity and inclusion - p.41; pp.50-52; p.118 -First Nations' People reconciliation - pp.41-46 and RAP V -Climate mitigation - pp.57-62 -Climate adaptation - pp.57-62 -Environmental protection - pp.64-65 -Circularity and waste - p.62 -Sustainability governance - pp.18-20 -Sustainable finance - p.18; p.73 -Culture and capability - N/A -Collaborative partnerships - examples and approach included in Director's Report - pp.12-79

**GRI Context Index**

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GRI 1: Foundation 2021



Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location and details	Page reference
<b>GRI 201: Economic Performance 2016</b>			
201-1 Direct economic value generated and distributed		2023 Annual Report	Financial report - p.136
201-2 Financial implications and other risks and opportunities due to climate change	201-2 (a) (i) (ii) (iii) (iv)	2022 Annual Report	Climate change risk assessment details outlined in 2022 Annual Report - Protected environment pp.47-54.
		2023 Annual Report	Additional details in 2023 Annual Report - climate change impacts pp.57-6
201-4 Financial assistance received from government		2023 Annual Report	Responsible business practices and sustainable financial growth - pp.66-72 Financial report - About the Report - p.141 Statement of changes in equity - p.138 Statement of cash flows - p.139 Our assets and liabilities - pp.150-152 Other liabilities - Recognition and measurement - Government grants - p.157 Borrowings and other financial liabilities - p.161 Our equity - p.167 Other financial information - pp.186-188
<b>GRI 203: Indirect Economic Impacts 2016</b>			
203-1 Infrastructure investments and services supported		2023 Annual Report	Chair and Chief Executive Officer's message - pp.6-11 Australia's digital backbone - pp.22-31 Responsible business practices and sustainable financial growth - Capital expenditure - pp.70-72
203-2 Significant indirect economic impacts		2022 Modern Slavery Statement	Australia's digital backbone - pp.26-30 Customer experience, partnerships and connected communities - pp.40-43 About NBN Co - Structure, supply chain and operations - p.7
		2023 Sustainability Reporting Index	UN SDGs - aligned targets

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GRI 1: Foundation 2021



Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location and details	Page reference
<b>GRI 302: Energy 2016</b>			
302-1 Energy consumption within the organisation	302-1 (e) (f) (g)	2023 Annual Report	Protected environment - Climate change mitigation key indicators - p.61 Regulatory Report - NBN Co's environmental performance - p.207
		2023 Sustainability Data Book	FY23 Sustainability Data Book - Appendix A Calculation methodology
302-3 Energy intensity	302-3 (a) (b) (c)	2023 Annual Report	Climate change mitigation key indicators - p.61
		2023 Sustainability Data Book	2023 Sustainability Data Book
<b>GRI 305: Emissions 2016</b>			
305-1 Direct (Scope 1) GHG emissions	305-1 (a) (d) (f) (g)	2023 Annual Report	Protected Environment - FY23 Climate mitigation performance p.59, Climate change mitigation key indicators - p.61 Regulatory report - NBN Co's environmental performance p.207
		2023 Sustainability Data Book	2023 Sustainability Data Book
305-2 Energy indirect (Scope 2) GHG emissions	305-2 (a) (d) (f) (g)	2023 Annual Report	Protected Environment - FY23 Climate mitigation performance p.59, Climate change mitigation key indicators - p.61 Regulatory report - NBN Co's environmental performance p.207
		2023 Sustainability Data Book	2023 Sustainability Data Book
305-3 Other indirect (Scope 3) GHG emissions	305-3 (a) (d) (g)	2023 Annual Report	Protected Environment - FY23 Climate mitigation performance p.59 Protected Environment - Climate change mitigation key indicators - p.61
		2023 Sustainability Data Book	2023 Sustainability Data Book
305-4 GHG emissions intensity	305-4 (a) (b) (c)	2023 Annual Report	Protected Environment - Climate change mitigation key indicators - p.61
		2023 Sustainability Data Book	2023 Sustainability Data Book
305-5 Reduction of GHG emissions	305-5 (a) (c) (d)	2023 Annual Report	Protected Environment - FY23 Climate mitigation performance pp.59-60

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GRI 1: Foundation 2021



Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location and details	Page reference
<b>GRI 306: Waste 2020</b>			
306-1 Waste generation and significant waste-related impacts		2023 Annual Report	Protected Environment - Circularity and waste management - p.63
306-2 Management of significant waste-related impacts	306-2 (a)	2023 Annual Report	Protected Environment - Circularity and waste management - p.63
306-3 Waste generated		2023 Annual Report	Protected Environment - Circularity and waste management - p.63
306-4 Waste diverted from disposal	306-4 (a) (e)	2023 Annual Report	Protected Environment - Circularity and waste management - p.63
306-5 Waste directed to disposal	306-5 (a) (e)	2023 Annual Report	Protected Environment - Circularity and waste management - p.63
<b>GRI 403: Occupational Health and Safety 2018</b>			
403-6 Promotion of worker health		2023 Annual Report	A Safe, inclusive and engaged workforce - Health and wellbeing - p.54
403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships		2023 Annual Report	A Safe, inclusive and engaged workforce - Safety and wellbeing - pp.53-54 NBN Co Material Business Risks - Safety and wellbeing, culture and engagement - p.79
403-9 Work-related injuries	403-9 (a) (ii) The number of high-consequence work-related injuries (excluding fatalities); (iii) Rate of recordable work-related injuries (b) (ii) The number of high-consequence work-related injuries (excluding fatalities); (iii) Rate of recordable work-related injuries (e) (g)	2023 Annual Report	A Safe, inclusive and engaged workforce - Safety and Wellbeing Performance - p.55 Regulatory Report - Our safety performance - p.206 2023 Sustainability Data Book

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GRI 1: Foundation 2021



Disclosure description	Partial disclosure (indicating specific content applied from the Standard)	Location and details	Page reference
<b>GRI 405: Diversity and Equal Opportunity 2016</b>			
405-1 Diversity of governance bodies and employees		2023 Annual Report	Corporate Governance Statement - Objectives and targets for female representation and Board diversity - pp.119-120
<b>GRI 408: Child Labor 2016</b>			
408-1 Operations and suppliers at significant risk for incidents of child labor	408-1 (a) (b) (c)	2022 Modern Slavery Statement	Modern slavery risks - p.8 Approach to assessing and addressing risks of modern slavery - pp.9-14
<b>GRI 409: Forced or Compulsory Labor 2016</b>			
409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor		2022 Modern Slavery Statement	Modern slavery risks - p.8 Approach to assessing and addressing risks of modern slavery - pp.9-14



# Sustainability Accounting Standards Board (SASB) Telecommunication Services Sustainability Accounting Standard - Version 2023-06



Topic and code	Reporting Requirements (Accounting Metrics Description)	Partial disclosure (indicating specific content applied from the Standard)	Location and details	Page reference
<b>Environmental Footprint of Operations</b>				
TC-TL-130a.1	1. Total energy consumed 2. Percentage grid electricity 3. Percentage renewable	Total energy consumed (GJ) Renewable energy purchases (% of total purchases)*  *Renewable energy purchases are estimates and include Clean Energy Regulator's renewable energy target.	2023 Annual Report	Protected Environment - Climate Change Mitigation Key Indicators - p.61
<b>Data Privacy</b>				
TC-TL-220a.1	Description of policies and practices relating to behavioural advertising and customer privacy		2023 Annual Report  Privacy Policy	Australia's digital backbone - Security and privacy - p.32 NBN Co Material Business Risks - p.76 Corporate Governance Statement - Privacy - p.127  Privacy and access to personal information - p.209
<b>Data Security</b>				
TC-TL-230a.2	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards		2023 Annual Report	Australia's digital backbone - Security and privacy - p.32 Capital Expenditure - p.70 NBN Co Material Business Risks - p.76
<b>Managing Systemic Risks from Technology Disruptions</b>				
TC-TL-550a.1	1. System average interruption frequency and 2. Customer average interruption duration	*NBN Co reports network availability as key measure for network resilience	2023 Annual Report  2023 Sustainability Data Book	Average monthly availability - p.6 2023 Sustainability Data Book
TC-TL-550a.2	Discussion of systems to provide unimpeded service during service interruptions		2023 Annual Report	Australia's digital backbone - Making the Network more resilient - p.31 Australia's digital backbone - Security and privacy - p.32 NBN Co Material Business Risks - Resilience of critical infrastructure - p.76 and Climate change transition - p.79



TCFD Recommendation	Summary of approach	Annual Report reference and further details	Location and details
<b>Governance</b>			
Describe the board's oversight of climate-related risks and opportunities.	NBN Co's Sustainability Sub-Committee reports to the Board biannually to enable the Board to oversee and monitor the effectiveness of NBN Co's Sustainability Approach and Sustainability Program. Material Business Risks, which include climate change, are reported to the Executive Committee and Audit and Risk Committee quarterly and Board biannually. In addition, risk owner led deep dive briefings on the Material Business Risks are presented to the Audit and Risk Committee on a scheduled basis and this included the climate change and critical infrastructure resilience Material Business risks.	<p>Details on the role of the Board to effectively oversee and monitor the effectiveness of the Company's sustainability governance, strategy and associated actions, management of material social and environmental risks, issues and opportunities and associated non financial reporting and disclosure requirements - p.18</p> <p>Describes the role of the Board, Audit and Risk Committee, Executive Committee and Business Units in risk management at NBN Co, and review process for Material Business Risks - pp.74-75</p>	2023 Annual report
Describe management's role in assessing and managing climate-related risks and opportunities.	<p>NBN Co's Sustainability Sub-Committee of its Executive Committee provides sustainability leadership across the organisation. This Sub-Committee meets quarterly and consists of six Executive Committee Members with the Chief Strategy and Transformation Officer acting as Chair. This Committee has oversight over actions within the Company's Sustainability Program, including the FY22 Climate Change Risk Assessment and climate mitigation and adaptation actions (e.g., Climate Transition Plan).</p> <p>NBN Co's Risk management Framework is developed in accordance with ISO31000-2018 and includes guidance and processes to identify, measure and monitor risks regularly. Management and staff play a key role in identifying, assessing and managing business risks, including climate change.</p>	<p>Governing our Sustainability Approach - p.18</p> <p>For details on the Sustainable Finance Governance structure at NBN Co, see the Sustainability Bond Framework, established in February 2022.</p> <p>Making the network more resilient - p.31</p> <p>Protected Environment - pp.57-62</p> <p>Describes the processes related to Material Business Risks - pp.74-75</p>	2023 Annual report
			<a href="https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/debt-investor/2022/NBN-Co-sustainability-bond-framework-february-2022.pdf">https://www.nbnco.com.au/content/dam/nbn/documents/about-nbn/debt-investor/2022/NBN-Co-sustainability-bond-framework-february-2022.pdf</a>

TCFD Recommendation	Summary of approach	Annual Report reference and further details	Location and details
<b>Strategy</b>			
Describe the climate-related risks and opportunities the organisation has identified over the short, medium, and long term.	<p>The company-wide Climate Change Risk Assessment, conducted in FY22, identified material physical and transition risks and opportunities for NBN Co. Five physical key risks, four key transition risks and two key transition opportunities were identified.</p> <p>Following the climate change risk assessment, in FY22 climate change risks and opportunities were integrated into the Company's risk management approach, with climate change now a material business risk</p>	<p>Climate change impacts - pp.57-60 See the 2022 Annual Report - Climate change risks and opportunities - for details of the Climate Change Risk Assessment including material physical and transition risks and opportunities - pp.47-51</p> <p>NBN Co Material Business Risks - pp.76-79</p>	2023 Annual Report 2022 Annual Report
Describe the impact of climate-related risks and opportunities on the organisation's businesses, strategy, and financial planning.	<p>NBN Co is developing a Climate Transition Plan (CTP) to enable strategic planning, implementation and engagement on climate mitigation and adaptation. NBN Co's CTP is being developed to address key areas including network, customers, communities and partners.</p> <p>Sustainable finance opportunities have also been realised in FY23, with inaugural European Green Bond issuances.</p>	<p>Climate Transition Plan - p.58</p> <p>Sustainable finance - p.73</p>	2023 Annual Report
Describe the resilience of the organisation's strategy, taking into consideration different climate-related scenarios, including a 2°C or lower scenario.	<p>The Climate Transition Plan, informed by the FY22 Climate Change Risk Assessment and scenario analysis, is being developed to enable strategic planning, implementation and engagement on climate mitigation and adaptation.</p> <p>NBN Co continues to experience the impact of significant weather events across the country and has put extensive measures in place to ensure the network can withstand these weather events and that customers are connected as soon as possible afterwards. These include investment in Temporary Network Infrastructure and battery back-up systems. Additionally, fibre upgrades will contribute towards improved network resiliency. Fibre is more energy-efficient, resilient to physical climate risks, and generally more reliable than <b>nbn</b>® network connections containing copper.</p> <p>In addition to continuing to harden NBN Co's assets, the Company has adopted a business resilience framework that includes business continuity, emergency management response and crisis management processes. This advanced response capability and recovery operations are central to managing disruptions and supporting the community. NBN Co works closely with the Bureau of Metrology to understand and prepare for seasonal climate related risks and deploys disaster response solutions to ensure rapid restoration of communications services. The provisioning of community evacuation centres with satellite Wi-Fi connectivity through the Strengthening Telecommunications Against Natural Disasters (STAND) program is one example.</p>	<p>Climate Transition Plan - p.58 Resilience of critical infrastructure Material Business Risk - p.76</p>	2023 Annual Report



TCFD Recommendation	Summary of approach	Annual Report reference and further details	Location and details
<b>Risk Management</b>			
<p>Describe the organisation's processes for identifying and assessing climate-related risks.</p>	<p>In FY22, the company-wide Climate Change Risk Assessment identified material physical and transition risks and opportunities for NBN Co using scenario analysis over three time horizons (2025, 2030 and 2050)</p> <ul style="list-style-type: none"> <li>Physical climate risks were modelled for two climate change scenarios RCP (Representative Concentration Pathway) 8.5 and RCP2.6</li> <li>Transition risks were modelled for two low emissions (RCP2.6) scenarios</li> </ul> <p>Following the climate change risk assessment, climate change risks and opportunities were integrated into the NBN Co's risk management approach which includes regular risk assessment by each Business Unit.</p>	<p>See 2022 Annual Report - Climate change risks and opportunities - for details on the Climate Change Risk Assessment approach - pp.47-51</p> <p>Details on climate impacts and mitigation and adaptation approach - pp.57-60</p> <p>Risk management - pp.74-75</p>	<p>2022 Annual Report</p>
<p>Describe the organisation's processes for managing climate-related risks.</p>	<p>NBN Co manages climate risks through mitigation and adaptation actions including:</p> <ul style="list-style-type: none"> <li>Emissions reductions driven through SBTi aligned near-term emissions reduction targets</li> <li>Strengthening resilience through continual improvements to Temporary Network Infrastructure (TNI).</li> </ul> <p>The Climate Transition Plan will be the key plan to manage climate-related risks at NBN Co.</p>	<p>Climate Transition Plan - p.58</p> <p>Resilience of critical infrastructure Material Business Risk - p.76</p> <p>Climate change transition - Material Business Risk - p.79</p>	<p>2023 Annual Report</p>
<p>Describe how processes for identifying, assessing, and managing climate-related risks are integrated into the organisation's overall risk management.</p>	<p>The Climate Transition Plan will drive processes and actions for managing climate-related risks. It will build on the Climate Change Risk Assessment, defining and documenting responsibilities and accountabilities across the Company for climate transition actions and support the development of specific metrics and targets to measure the implementation and effectiveness of adaptation actions and resilience of the network. Climate change is built into the resilience of critical infrastructure and climate change transition Material Business Risks which means these will be regularly assessed and monitored by Executive Management and the Audit And Risk Committee and managed in line with NBN Co's Risk Management Framework.</p>	<p>Climate Transition Plan - p.58</p> <p>Risk management - pp.74-75</p> <p>Resilience of critical infrastructure Material Business Risk - p.76</p> <p>Climate change transition Material Business Risk - p.79</p>	<p>2023 Annual Report</p>



TCFD Recommendation	Summary of approach	Annual Report reference and further details	Location and details
<b>Metrics and Targets</b>			
<p>Disclose the metrics used by the organisation to assess climate-related risks and opportunities in line with its strategy and risk management process.</p>	<p>In response to NBN Co's first company-wide climate change risk assessment, which was completed in FY22, (refer to FY22 Annual Report), the Company is developing a Climate Transition Plan (CTP) to enable strategic planning, implementation and engagement on climate mitigation and adaptation. This will include metrics.</p> <p>During FY23, the <b>nbn</b> network performed well with average monthly availability (1) of 99.97 per cent, ensuring the Company delivered reliable, resilient and secure broadband for households, businesses and communities across the nation.</p> <p>Footnote 1 - Percentage of time the <b>nbn</b><sup>®</sup> access network is available and operating. For this measure, the network is considered 'unavailable' during the time NBN Co is restoring services following the raising of a fault. It doesn't include periods where the network is unavailable due to operational outages for network upgrades and improvements or events beyond NBN Co's control.</p>	<p>Climate change impacts - p.57</p> <p>Chair and Chief Executive Officer's message - p.6</p>	<p>2023 Annual Report</p>
	<p>NBN Co has committed to long-term greenhouse gas emissions (GHG) reduction targets and achieving net-zero emissions by 2050, or sooner, via the Science Based Targets initiative (SBTi). The Company's long-term greenhouse gas emissions reduction targets will be consistent with meeting and exceeding the Government's commitment to net zero emissions by 2050.</p> <p>As mitigating the effects of climate change requires action now, NBN Co has already set near-term science-based emissions reduction targets, which have now been validated by the SBTi.</p>	<p>Supporting Australia's transition to a Net Zero emissions economy - pp.58-60</p>	<p>2023 Annual Report</p>
<p>Disclose Scope 1, Scope 2 and, if appropriate, Scope 3 greenhouse gas (GHG) emissions and the related risks.</p>	<p>Climate mitigation key indicators include scope 1, 2 and 3 emissions, emissions and energy intensity, and measures related to renewable energy.</p>	<p>Climate change mitigation key indicators - p.61</p>	<p>2023 Annual Report</p>
<p>Describe the targets used by the organisation to manage climate-related risks and opportunities and performance against targets.</p>	<p>NBN Co has already set near-term science-based emissions reduction targets, which have now been validated by the SBTi.</p> <p>The Climate Transition Plan will support the development of specific metrics and targets to measure the implementation and effectiveness of adaptation actions and resilience of the network.</p>	<p>Climate Transition Plan - p.58</p>	<p>2023 Annual Report</p>

# FY23 UN SDG index

How NBN Co's actions align to the eight relevant UN SDGs and related targets is outlined below.



## 2023 Annual Report - relevant sections

Our sustainability approach	Australia's digital backbone	Customer experience, partnerships and connected communities	A safe, inclusive and engaged workforce	Protected environment	Corporate Governance Statement
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### Related UN SDGs and targets

SDG 12 – Responsible consumption and production 12.6

SDG 8 – Decent work and economic growth 8.1, 8.2

SDG 4 – Quality Education 4.1, 4.3, 4.4

SDG 4 – Quality Education 4.3, 4.4, 4.5

SDG 7 – Affordable and Clean Energy 7.2, 7.3

SDG 5 – Gender equality 5.2

SDG 9 – Industry, innovation and infrastructure 9.1, 9.4

SDG 5 – Gender equality 5.2

SDG 5 – Gender equality 5.1, 5.2, 5.5, 5c

SDG 8 – Decent work and economic growth 8.4

SDG 13 Climate action 13.1

SDG 8 – Decent work and economic growth 8.1, 8.7, 8.8

SDG 8 – Decent work and economic growth 8.8

SDG 9 – Industry, innovation and infrastructure 9.4

SDG 12 – Responsible consumption and production 12.7

SDG 11 – Sustainable cities and communities 11.4

SDG 12 – Responsible consumption and production 12.2, 12.5

SDG 13 Climate action 13.1

